

Housing FAQs

Where is the Connections Summit taking place, and which hotels have room blocks reserved by Vizient for the conference?

The Connections Summit is held in the conference center of the Wynn. There are three hotels in the Vizient block to book rooms – Wynn, Encore and the Venetian which is next door to the Wynn. Wynn and Encore are sister resorts located on the same property. They are directly connected, allowing easy access between the two through indoor walkways and shared amenities.

How do I book a room reservation in Vizient's room block at either Wynn, Encore or Venetian?

Click this link to book and select your hotel:

<https://book.passkey.com/go/2025VizientSummit>

Call Connections Housing to book – (775) 372-7901

How do I modify or cancel my hotel reservation?

You can modify or cancel your reservation as follows:

1. Online: Using the housing link <https://book.passkey.com/go/2025VizientSummit> click "Manage Existing Reservation" in the middle of the page and enter your acknowledgement number.
2. Phone: (775) 372-7901
3. Email: Vizient@connectionshousing.com

Agents available 8:00 AM – 5:00 PM (CST), Monday-Friday

I called the hotel directly and they have no record of my reservation.

Reservations are held with Vizient's housing company, Connections Housing, until Vizient's housing closes on August 8. You can change/cancel your reservation directly with the hotel beginning September 1, 2025. Your acknowledgement number you receive when you book your reservation may be different than the hotel's confirmation number but both are valid.

If I have questions about my room reservation for the Connections Summit who should I contact?

Please contact Connections Housing with any questions about your room reservation. Please do not reach out to the hotels directly until September 1.

Connections Housing Phone: (775) 372-7901

Email: Vizient@connectionshousing.com

Do I have to use a credit card to book a reservation?

Yes, most reservations require a one-night room and tax guarantee to secure the room reservation. Your credit card will not be charged until after August 22, 2025. Once charged, the

deposit is completely refundable if the hotel reservation is cancelled at least 72 hours prior to arrival date.

What if I want to reserve a group of 10 rooms or more?

Contact our Group Reservation Department for any group of 10 or more rooms by filling out the group request form at <https://book.passkey.com/go/2025VizientSummit> or contact Danyel Sheely at Vizient@connectionshousing.com.

Is there a waiting list if the hotels sell out?

No. If the hotel is sold out, you will not be able to make a reservation or place your name on a waiting list. Connections Housing will offer secondary reservation options at that time. You will still be able to make reservations for the event, however rates and hotel options may vary from those contracted for the event.

Why is it beneficial for me to stay in Vizient's conference block at the Wynn, Encore or Venetian hotels?

When you book your hotel room within the official conference block, you're not just securing a great rate — you're also supporting the conference and the broader attendee experience. Vizient financially guarantees a set number of rooms with our hotel partners to ensure attendees have convenient, affordable lodging options near the event. Booking within the block helps us honor this commitment and maintain the quality and value of the conference for all attendees.

I have not yet received my reservation confirmation e-mail. What should I do?

If you do not receive a reservation confirmation from Connections Housing after booking, first check your spam, then let us know at vizient@connectionshousing.com.

What happens if I forget to change or cancel my reservation before the check-in date?

Please take time to read the cancellation policy for the conference hotels – Wynn, Encore and Venetian. If you do not make the necessary changes to the date of arrival or forget to cancel your reservation; your credit card will be charged a one night's room and tax “no show” fee by the hotel. The Hotel also reserves the right to charge an early departure fee if you depart before your confirmed departure date without letting the hotel know prior to check in.

May I request the exact location of my room (i.e. high floor, away from elevator, etc.)?

You can enter your preferences under the “Additional Requests” option while making your reservation. The hotel staff will do their best (depending on the level of hotel occupancy at the check in date) to meet your needs.

What are the hotel check in and out times?

The Wynn/Encore check in time is 3pm and check out is at 12pm.

Venetian check in time is 3pm and check out is at 11am.

Over the Summit dates the occupancy is high and most times the hotel is unable to accommodate early check in times. You can store your luggage with the hotel bell stand until your room is ready. Please make plans accordingly.

What is the cancellation policy?

Cancellations must be received at least 72 hours prior to arrival date to avoid a one night's room and tax penalty per reservation.

How do I get a receipt for my hotel reservation?

After you have made your booking, Connections Housing will send you a room confirmation email. Upon check-out, you will receive a receipt from the hotel detailing all charges you incurred throughout your stay. If they do not offer, please ask for it.

I have general questions about the Summit, who should I contact?

For conference registration changes or cancellations or general conference questions, please contact the Vizient events team through this link –

[2025 Vizient Connections Summit Questions](#)

For hotel or housing questions please call (775) 372-7901 or email Vizient@connectionshousing.com